

## Frequently Asked Questions – Rock Spring Swim Club

1. What kind of floatation device can my child wear in the main pool?  
All PFDs must be US Coast Guard approved. Coast Guard approved jackets are stamped on the inside of the jacket.
2. Why does my PFD have to be tagged by the facility?  
The US Coast Guard stamps the “inside” of the jacket, and the tag that RSSC puts on the PFD lets the lifeguards know it has been approved.
3. Why must I be within an “arms reach” of my child in the baby pool or while using floatation devices in the main pool?  
Small children in the baby pool and children wearing water wings or lifejackets in the main pool are considered non-swimmers. Parents must be able to physically extend one arm and reach the child at any given time. Non-swimmers are most likely to need immediate assistance and parents must be in close proximity of their child to prevent an emergency situation from occurring.
4. Why is glass not allowed on the Club premises?  
No glass of any kind (including beverage bottles, crockery, baby food jars, salsa jars, Pyrex, finger nail polish bottles, serving trays, compacts, etc) will be permitted on the Club premises; management reserves the right to confiscate any such glass.  
b. In the event that broken glass gets in the pool, the pool would have to be drained, cleaned, re-filled, and balanced. This process could take up to ten days. Due to the nature of our facility, members walk around the grounds barefoot, which could be hazardous if glass is brought on the premises.
5. Why are cameras and cellphones not allowed in the pools?  
Such items generally contain glass parts, therefore are not allowed in the pools.
6. Why is there a pool test and what are the requirements?  
The pool test is offered to members and guests under the age of 13. The swim test is conducted to ensure the safety of all the patrons going off the diving board and swimming in the diving well. The swimmer must demonstrate that they are capable of swimming in deep water proficiently. This allows the lifeguards to effectively monitor all swimmers in the pool and in the diving well. In order for the child to pass he/she must complete the following criteria (unaccompanied) in the diving well: 4 lengths front crawl (freestyle), 2 lengths back stroke, and tread water for 2 minutes. Upon completion of the test the child must wear a pool bracelet while diving and swimming in the diving well. The pool test must be passed every year and is documented in the membership file.
7. What is the Inclement weather policy?  
We rarely close the facility due to weather, however, if the Board of Directors feel it is severe or long lasting, the BOD reserves the right to close the facility. When thunderstorms are present, everyone must exit the pools for 30 minutes after the last thunder clap is heard. It is the responsibility of the Staff to make the call, close the pools and reopen the pools.

8. Why must I be a chaperone at the teen dance if my child is under 13? The Rules and Regulations of RSSC state that children under the age of 13 are not allowed to enter the facility without an adult. The teen dance is a special event held for children entering the 6<sup>th</sup> grade and above. If a child under the age of 13 would like to attend the event, a parent or guardian must remain at RSSC as long as that child is on the premises.
9. What are the guest fees?  
Weekdays (Monday – Friday) \$8.00. Holidays and Weekends, (Saturday and Sunday) \$10.00. Every day after 5 pm is half price. Non-swimming grandparents are free, as well as children under 3 years of age.

All non-members entering the facility, regardless of their intentions to swim or not, will pay guest fees at the time of entry. As a courtesy to members, grandparents that do not enter the pools and remain in street clothes (not wearing a bathing suit) will be admitted to the facility without paying a guest fee. Children two (2) years of age or younger will also be admitted without paying the guest fee.

10. How many guests are considered a party? What is the party policy?  
If any member brings **eight (8)** or more guests to the Club at one time, this is to be considered a party. Parties must be scheduled with the management at least **two weeks** prior to the party date. A non-refundable fifty dollar (\$50.00) party booking fee is due at the time the reservation is made. Regular guest fees apply to each party guest that enters the facility. **Groups larger than seven (7) will not be admitted into the facility without prior approval.** Parties of fifty (50) or more must be approved by the Board of Directors. Any parties that are not pre-registered will not be admitted to the Club. Only one complimentary pass may be used per party. Management reserves the right to restrict party reservations.
11. What payment methods are accepted by RSSC?  
At the current time, cash and checks. Any checks returned (for any reason) will be charged a \$50.00 return check fee.
12. What are the hours of operation? What is the Pool Season?  
The pool season begins on Memorial Day and ends on Labor Day. Prior to HCPS closing for the summer, RSSC operates on a Part-time basis: Monday through Thursday 4 to 7 pm, Friday 4 pm to 9 pm, Saturday and Sunday 12 pm to 9 pm. Once HCPS close for the summer break, full time hours begin: Monday through Friday 10 am to 9 pm and Saturday and Sunday 12 noon to 9 pm. For August hours, please refer to the Social Calendar on our website.
13. How many Memberships are offered each season?  
Once we reach 475 members, we are at full capacity for the season. Membership may be closed prior to reaching 475 members by a majority vote of the Board of Directors. Any application received after we reach full capacity will be placed on a waiting list in the order the applications are received for the next year's pool season.
14. Do you offer different types of Memberships?  
We currently have two classes of Membership:  
\* A FAMILY MEMBERSHIP consists of adults with children living with them under the age of 25.

- \* A DUAL MEMBERSHIP consists of 2 individuals over the age of 21.
- \* An INDIVIDUAL MEMBERSHIP which is limited to one adult over the age of 21.

**15. Do you have grills for Members to use?**

Yes, we have charcoal grills for Members to use. Members must supply their own charcoal and supplies. Gas grills are only used for facility events by members of the Board of Directors or staff.

**16. Who are the governing agents of the Club?**

The Board of Directors

**17. How do I give my input and ideas to RSSC?**

Any member is encouraged to give input at any time by logging onto the website and emailing the Board of Directors. An election for the Board of Directors is held annually and the candidates are voted on by the membership. The elected officials work together to make the decisions that impact the swim club and its members.

**18. How do I get more involved at the Club?**

We always welcome extra hands at the Club and encourage members to volunteer and/or run for and serve as a Board member.

**19. Do you offer swim lessons?**

Yes. All of our instructors are fully certified by the Red Cross (CPR, First Aid, Lifeguarding, and Water Safety Instructor) and utilize all current Red Cross standards, procedures and assessments. Our classes are designed to meet the swim needs of all children from 2 years – 15 years of age. Class sizes are limited to 10 children per class.

**20. How can I get answers to my questions regarding Swim Lessons and events happening at the Club?**

If you need an immediate response, any question can be answered by calling the RSSC office at 410-879-3641, once the pool season opens. Otherwise, refer to the Contacts listed on the RSSC website to email your question.

**21. Why does the Club open at 12 noon on Saturdays and Sundays?**

RSSC opens at 12 noon on Saturdays and Sundays to allow regular maintenance to the grounds and facility prior to opening. This includes lawn care, cleaning of the facility and any repairs that may be needed. Also, the RSSC staff uses this time prior to opening for training and drills of the lifeguards. RSSC's lifeguards are fully certified by the Red Cross (CPR, First Aid, Lifeguarding and Water Safety Instructor) and utilize all current Red Cross standards, procedures and assessments. The training and professional development of our employees is crucial to maintaining RSSC's standards of aquatic safety and excellence.

**22. What is the Grandparent's Policy at RSSC?**

There are several options provided in the pool rules for having grandparents join you at RSSC. Please refer to this policy on the website under the section Membership.